

INTERNATIONAL AIRPORT REVIEW PRESENTS

**INTERNATIONAL**  
**AiRPORT** | **ONLINE**  
**SUMMIT** | 18-22 OCTOBER

**EVENT PREVIEW**

[INTERNATIONALAIRPORTREVIEWEVENTS.COM](http://INTERNATIONALAIRPORTREVIEWEVENTS.COM)

# INTERNATIONAL AIRPORT REVIEW PRESENTS INTERNATIONAL AIRPORT SUMMIT | ONLINE 18-22 OCTOBER

**200+**  
AIRPORTS

**1,000+**  
ATTENDEES

**80+**  
COUNTRIES

**120+**  
SPEAKERS

INTERNATIONAL AIRPORT REVIEW'S highly anticipated flagship five-day event will examine how airports from around the world are managing today's challenges, leveraging the latest innovations and continuing to drive operational excellence. Leading speakers from around the world will reveal how they are continuing to evolve their future strategy, as well as share their lessons learned from the year 2021.

International Airport Online Summit will bring together over 1,000 attendees from over 200 airports and will feature panel discussions and keynote addresses from the airport executives who are navigating the COVID-19 crisis and recovery.

We will be hearing from airport leaders on how they have adapted their management strategy going forward, promoting operational excellence, creating personalised and seamless passenger journeys and utilising data analytics and new technology to

improve baggage handling, airside, security and airport operations.

To ensure easy access to all of our sessions, I highly recommend downloading the Russell Publishing Swapcard app. Having the event at your fingertips means that you will not miss out on any of our fantastic webinars.

We look forward to welcoming you, whether you join live and participate in the lively Q&A sessions or watch at a time that suits you. I have no doubt, that together we can rebuild our vital industry, so make sure that you don't miss out on this opportunity to come together with your industry peers and participate in debate, knowledge-sharing, and networking in what is a critical time for our industry.

**HOLLY MILES**, Editor







### Promoting operational excellence in your airport

“During my session at International Airport Online Summit, I will be speaking about operational efficiency improvements that can be made by using technology and the future operational trends for airports.”

**MEHMET MERCAN**, Operations Director,  
Diori Hamani International Airport

TUESDAY 19 OCTOBER

### Digital identities and biometrics

“The true value of digital identity and biometric process is in its being a health-risk-free and frictionless process for passengers. It also allows us to leverage the power of data for tactical and strategic planning purposes to achieve the end objective of a safe and happy passenger, with a few more, peaceful minutes to spare at the airport!”

**SURESH KHADAKBHAVI**, Assistant VP of Innovation  
Lab, Bangalore International Airport Limited

MONDAY 18 OCTOBER



### Airport operations centres (APOC)

“The APOC has successfully been at the heart of Brussels Airport's operations for many years for a number of reasons. Firstly, it's our approach that realises it is not just about the technology, physical space or the tools we use – it is about building a data-driven culture amongst all our colleagues and partners. Secondly, it is thanks to our APOC team's ability to continuously innovate – both improving existing tools and creating new ones.”

**FRAN KAUZLARIC**, Innovation Lead at  
Brussels Airport Company

WEDNESDAY 20 OCTOBER



### Innovating for the future of air travel

“During my participation in the 'Innovating for the future of air travel' panel discussion at International Airport Online Summit, I will be discussing how to use digital to improve passenger experience.”

**ABHI CHACKO**, Head of Innovation and Commercial IT Services at  
London Gatwick Airport

THURSDAY 21 OCTOBER



### Optimising airside operational efficiency

“During my session at the International Airport Online Summit, I will discuss the importance of operational performance optimisation as a means to achieve longer-term economic sustainability and resilience of airports, and the aviation system, with a focus on moving from A-CDM to Total Airport Management (TAM) supported by a fully integrated Airport Operations Center (APOC).”

**THOMAS ROMIG**, VP Safety, Security and Operations at ACI World

WED 20 OCTOBER



### The currency of data and its uses

Mapping the journey to become a data-driven organisation is key. You need the skills, the technology and processes to mature. The learning point is not to bite off more than you can chew!”

**BRIAN ROCHE**, Director of Information Technology,  
George Best Belfast City Airport

TUESDAY 19 OCTOBER



### Security operations

**“** The pandemic has resulted in a drastic drop in passenger volumes across the aviation industry, leading to reduced aeronautical revenues for the airlines as well as airport authorities, causing massive layoffs across the industry. With a reduction in security calls for service and fewer experienced eyes and ears at the airport to report suspicious activities we have noted an increase in the level of complacency among employees, security staff and even the police. For the past 18 or so months, we feel that complacency has become our number one security challenge and we have sought to address this through strategies such as increasing virtual security training and red teaming. This has helped keep our staff vigilant, security focused and ready for the anticipated increase in passenger volumes as we eagerly await a return to the “new normal” in aviation. I will be addressing the above topics during my session at International Airport Summit. **”**

**DAVE THOMAS**, Director of Security Operations,  
Ottawa International Airport Authority

WEDNESDAY 20 OCTOBER

### Innovating for the future of air travel

**“** The pandemic bought organisational change to many airport Innovation teams meant a change of focus to support the business and a new challenge re-focus to support the recovery. I will discuss what part innovation can play. **”**

**STEVE ARMITAGE**, HEAD OF TECHNOLOGY  
DESIGN & INNOVATION, London Heathrow Airport

THURSDAY 21 OCT

### Sustainable aviation

**“** Aviation can be part of the climate solution if we act with urgency, and properly resource emissions reduction projects now. The Christchurch Airport experience demonstrates that the sooner you do this, the sooner you see the wider benefits - to people, planet and prosperity. **”**

**CLAIRE WAGHORN**, Sustainable Transition Leader,  
Christchurch International Airport

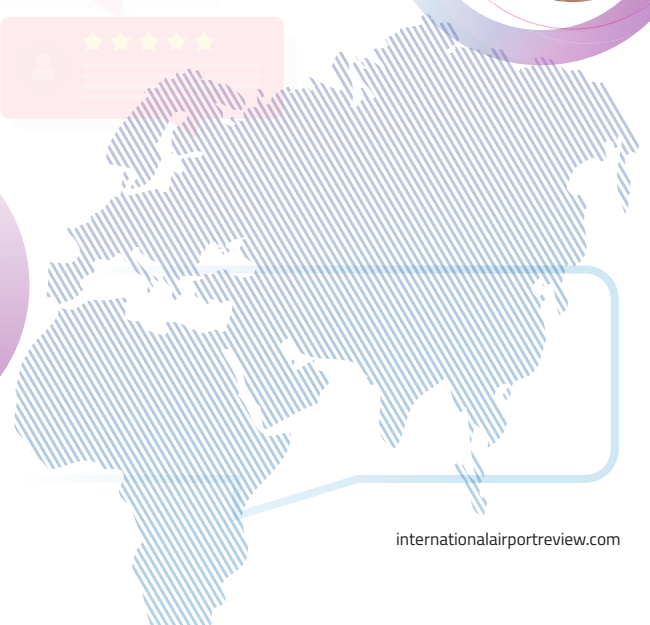
FRIDAY 22 OCTOBER

### P3 for airports: What is next?

**“** Delighted to speak at the International Airport Summit. Join me to discuss what needs to be done to address challenges for airport PPPs in a post-pandemic world and what the strategies for the future could be **”**

**MUNEER FEROZIE**, General Manager Head of Transaction  
Advisory Services - Public Private Partnerships  
Middle East and North Africa Region, IFC

FRIDAY 22 OCTOBER





INTERNATIONAL AIRPORT REVIEW PRESENTS

# INTERNATIONAL AIRPORT SUMMIT | ONLINE

18-22 OCTOBER

5 DAYS

OF WEBINARS,  
PANEL DISCUSSIONS,  
CASE STUDIES AND  
KEYNOTE  
SESSIONS

200+  
AIRPORTS

32  
EXCLUSIVE  
SPONSORS

1,200  
ATTENDEES

100  
SPEAKERS

EXHIBITION  
SHOWCASE AREA WITH  
PRODUCT  
DEMOS

## DAY 1

- Digital identities and biometrics
- Creating a personalised passenger experience
- Contactless technologies

## DAY 2

- Airport management
- Promoting operational excellence
- Improving baggage handling services
- The currency of data

## DAY 3

- Airport operation centres
- Security operations
- Digitalising air connectivity
- Optimising airside operational efficiency

## DAY 4

- Innovating for the future of air travel
- Implementing AI, robotics and automation within your technology stack
- E-commerce and the passenger experience
- Building for the future

## DAY 5

- Sustainable aviation
- P3 for airports: What is next
- Managing your workforce

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INTEREST  
TODAY

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DEFENCE

TAV TECHNOLOGIES

TCR

TELEDYNE FLIR  
Everywhere you look

the voyage  
team

vision-box

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