

INTERNATIONAL AIRPORT REVIEW'S

AIRPORT OF THE FUTURE

ONLINE 14-15 JULY 2021

EVENT PREVIEW

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INTERNATIONAL AIRPORT REVIEW'S
PRESENTS...

AIRPORT OF THE FUTURE

ONLINE

This highly anticipated event will examine how airports are evolving to accommodate the changing passenger needs and create a more personalised and seamless passenger experience. As the world works to crack down on the COVID-19 pandemic with the delivery of vaccinations, global passenger traffic will start to ramp up again and airports need to be ready to meet this increase of demand in a safe and sustainable way.

Despite this unprecedented time for the aviation industry, this has been a time of great innovation and resiliency and has laid the new foundations for the future of travel.

Airport of the Future Online Summit will bring together over 490 attendees from over 140 airports in over 85 countries and will feature panel discussions and keynote addresses from the airport executives trailblazing the evolution of airports.

We will be hearing from airports on issues such

as cyber-security; the future passenger experience; terminal management of the future; promoting operational efficiency within the smart airport; real-world applications of AI and seamless travel – among many other topics!

To ensure easy access to all of our sessions, I highly recommend downloading the Russell Publishing Swapcard app. Having the event at your fingertips means that you will not miss out on any of our fantastic webinars.

I look forward to welcoming you, whether you join live and participate in the lively Q&A sessions or watch at a time that suits you. Make sure you come together virtually with your international colleagues to learn from each other and knowledge-share in what is set to be an incredibly thought-provoking event focusing on the future of our industry.

HOLLY MILES, Editor





'Promoting operational efficiency within the smart airport'

“During my session at Airport of the Future, I will be speaking about how the development and introduction of biometric technology will enhance the passenger experience.”

DAVID WILSON, Chief Operations Officer, **Oman Airports**

WEDNESDAY 14 JULY

'Scaling up rapid testing capacity at your airport'

“During my session at Airport of the Future, I will be speaking about the customers' needs. At Hamburg airport, we analyse the journey of the passengers with their crucial touch points. Key factors for success are customer experience, digitalisation, strong partnerships in the industry regarding new technologies, and a good balance between costs and efficiency.”

MICHAEL EGGENSCHWILER, CEO, **Hamburg Airport**

WEDNESDAY 14 JULY



'Real-world applications of AI: Going beyond the theory'

“During my session at Airport of the Future, I will be speaking about Swedavia's experiences and learnings from working with AI and what we think about its potential for the future. From chatbots and autonomous vehicles, to machine learning and image recognition, AI provides numerous opportunities to improve efficiency and quality. In addition to the potential of increased automation, AI also provides the potential to improve the overall performance, when used in close collaboration with employees, by providing intelligent decision support.”

KARIN GYLIN, Head of Innovation, **Swedavia Airports**

WEDNESDAY 14 JULY



'Sustainability: No more excuses'

“San Francisco International Airport continues to advance its Strategic Plan Goal to become the world's first net zero energy, net zero carbon and zero waste airport campus as a key tenant of its pandemic and economic recovery to resilience pathway. I will highlight my airport's “zero” initiatives and how SFO makes a triple bottom line business case to ensure their investments benefit the airport, workforce and partner operators.”

ERIN COOKE

Sustainability & Environmental Policy Director,
San Francisco Airport

THURSDAY 15 JULY



Managing rapidly emerging security breaches and threats'

“During my session at Airport of the Future, I will be speaking about how airports can proactively put measures in place to protect themselves from airfield perimeter breaches and drones.”

ARON BASSETT, Passenger Security Operations Lead,
London Gatwick Airport »

THURSDAY 15 JULY



'Seamless travel'

“ During my session at Airport of the Future, I will be sharing our development of biometric solutions and capabilities at Carrasco International Airport, our work on leveraging biometric pre-enrolment and enabling pre-security checks, and my view ahead on COVID-19 health credentials processing. I will also be looking at the lessons learned from pandemic, the power of having made the investment in transforming into a digital airport which allowed us to rapidly adapt reducing the risk of virus contagion, and speeding up processes to avoid queues. **”**

RICARDO CERRI, Chief Technology Officer,
Corporación América Uruguay

THURSDAY 15 JULY

'The future passenger experience'

“ Touchless technology has become the new focus of the customer experience due to the COVID-19 pandemic. Many new technologies and applications enable less contact within the airport environment. Today's customer expectations are high, and touchless not prevents physical contact; it also enables you to use your smartphone as a personal tool during your passenger journey. However, airports cannot be completely touchless, and decision makers need to find a good balance between reasonable solutions and making mandatory touchpoints as hygienic as possible. Combining these two will help creating safe and smooth travelling experience. **”**

HANNA HÄMÄLÄINEN,
Head of Passenger Services & Development, Finavia

WEDNESDAY 14 JULY

'Sustainability: No more excuses'

“ I will be speaking about how the Vancouver Airport Authority's new strategic plan weaves together our most pressing sustainability actions to stay ahead of COVID-19, strengthen our core, financial health and our people as a gateway to the new economy and accelerate our target to be next zero carbon by 20 years to 2030. Even as we are building our roadmap to net zero, we want to share our plan and support others in doing the same. **”**

MARION TOWN, Director, Climate & Environment,
Vancouver Airport Authority

THURSDAY 15 JULY

'Real-world applications of AI: Going beyond the theory'

“ I will be speaking about cyber vulnerabilities and mitigation measures keeping pace with advancements in smart cities and seamless travel experiences. **”**

BRIAN COBB, Chief Innovation Officer,
Cincinnati/Northern Kentucky International Airport

WEDNESDAY 14 JULY

Airport of the Future is FREE to attend if you are an airport, airport operator/authority or association. Register for your free pass at www.internationalairportreview.com

INTERNATIONAL AIRPORT REVIEW'S

AIRPORT OF THE FUTURE

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WHY ATTEND?

As airports around the world adjust to the new reality – what does the airport of the future look like? This two-day online summit will examine the evolution of the 'smart airport' and cutting-edge technology innovation that is helping to drive operational excellence. Leading speakers from around the world will reveal how they are developing their future and long-term strategies.

WHAT TO EXPECT:

Featuring senior decision makers responsible for driving the future strategy of the airports our two-day agenda includes in-depth webinars, panels, innovative case studies and keynote sessions.

DAY ONE:

- The airport of the future
- Robotics
- Cyber security
- Crisis management of the future
- The future passenger experience
- Terminal management of the future
- Promoting operational efficiency within the smart airport
- Real-world applications of AI

DAY TWO:

- The future of travel
- Counter-drone technology
- The evolution of the smart airport
- Enhancing landside security and passenger flow
- Managing emerging security breaches and threats
- AR/VR
- Seamless travel
- Sustainable airports

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