

INTERNATIONAL AIRPORT REVIEW PRESENTS

REBUILDING AiRPORTS

ONLINE | 5-6 MAY 2021

INTERNATIONAL AIRPORT REVIEW PRESENTS REBUILDING AIRPORTS

THIS HIGHLY anticipated event will examine how airports from around the world are leveraging innovations in contactless technologies, rethinking the passenger experience, restructuring airport operations, utilising rapid testing, and promoting business sustainability to help pave the way for a return to pre-pandemic passenger traffic.

During what has been an unprecedented time for the aviation industry, we have seen great innovation and resiliency from airports around the world. The steady roll-out of the coronavirus vaccine provides us with a glimmer of hope and a light at the end of a very long tunnel. Rebuilding Airports Online Summit will bring together over 1,000 attendees from over 200 airports and will feature panel discussions and keynote addresses from the airport executives navigating the pandemic and leading their airports out the other side.

We will be hearing from airports who have been utilising rapid testing; pivoting their innovation strategy; managing passenger flow; restructuring OPEX and promoting business sustainability – and more.

To ensure easy access to all of our sessions, I highly recommend downloading the Russell Publishing Swapcard app. Having the event at your fingertips means that you will not miss out on any of our fantastic webinars.

We look forward to welcoming you, whether you join live and participate in the lively Q&A sessions, or watch at a time that suits you. I have no doubt, that together we can rebuild our vital industry, so make sure that you don't miss out on this opportunity to come together with your industry peers and participate in debate, knowledge-sharing and networking in what is a critical time for our industry.

Holly Miles
Deputy Editor



200+
AIRPORTS40+
SPEAKERS100+
COUNTRIES
REPRESENTED1,000+
ATTENDEES

Using biometrics to increase passenger throughput and drive seamless journeys

“The launch of biometric exit at Miami International Airport follows the airport's February 2018 opening of America's first all-biometric entry facility which screens all international arrivals via facial recognition. The facility has decreased the processing times by 80 per cent for participating airlines. At MIA, we continue to focus on the exploration of technologies that support our vision and growth objectives. Obviously, COVID-19 has an influence on how we prioritise new innovations, which include thermal sensing and a greater focus on biometrics with the ability to offer touchless and contactless solutions.”

MAURICE JENKINS Director, Information Systems
& Telecommunication, **Miami Dade Aviation Department**
5 MAY

Scaling up rapid testing capacity at your airport

“I strongly believe that travellers who are vaccinated, immune or have tested negative, should be allowed to travel globally. It is not only in the interest of the airline and tourism industry to remove these existing travel barriers as soon as possible, it must also be in the interest of our political decision makers to keep the world spinning without lengthy quarantine after entry into a destination country. In addition to tourists and vacationers, who want to travel to other countries again, economic operators and industrialists need a globally functioning air transport system to save Europe – and the entire world – from one of the greatest economic collapses of the last 200 years. This includes a sophisticated and globally recognised vaccination, testing and tracing system that allows hurdle-free travel. This system must be integrated into the travel process in a standardised manner, which will eventually allow a return to normality in air travel.”

BETTINA GANGHOFER CEO, **Salzburg Airport**

5 MAY

“Business sustainability and OPEX management I will be discussing the closure and restart of operations across Oman Airports due to the pandemic. I believe it is important to highlight our situation and share our learnings with the airport and aviation community if we are to rebuild passenger confidence in airport operations post-COVID-19.”

DAVID WILSON, Chief Operations Officer, **Oman Airports**

5 MAY

Rebuilding your airport and passenger experience after the pandemic

“After the pandemic, airports will have to work hard to recover from their passenger losses. Trust and safety are the currencies that count. The individual needs and services along the passenger journey are becoming more important than ever - and digitalisation offers the tools to meet these needs.”

MICHAEL EGGENSCHWILER CEO, **Hamburg Airport**

5 MAY

Implementing contactless technologies to rebuild passenger confidence

“This session will focus on Bangalore International Airport Limited's (BIAL's) efforts in using innovation and technology to deal with operational, customer excellence and revenue generation opportunities and how investment in specific technology platforms combined with cultural change management, has allowed BIAL to turn challenge into opportunity, as we recover from COVID-19.”

SATYAKI RAGHUNATH Chief Strategy and Development Officer, **Bangalore International Airport**

6 MAY

EVENT REVIEW

Pivoting your innovation strategy to address the new reality

“Airports have been forced to reconsider their normal business and operational processes and are looking at different solutions including the deployment of innovative technologies and adjustments to space and infrastructure to support the global effort in overcoming COVID-19. As air travel starts to recover, the challenge will be how to build back better, with limited resources and new requirements for health and safety. The current situation presents airports with an important opportunity to think strategically and take a systematic approach to understand, evaluate, and adapt to meet changing expectations in a way that encourages people to travel again. I will discuss how innovation, automation and technology will play a key role in adapting for the future.”

ANTOINE ROSTWOROWSKI Senior VP Programmes and Commercial Services, **ACI World** **6 MAY**



Implementing contactless technologies to rebuild passenger confidence

“Contactless technologies play a vital role during the COVID-19 pandemic. These technologies are not only important for complying with safety and health measures during the pandemic, but also for sustainable reasons. The further we move into the digital age of technologies, the more sustainable we become. The less contact passengers have, the safer they feel.”

ERSIN INANKUL, Chief Digital and Commercial Officer, **Istanbul Airport**

6 MAY



Pivoting your innovation strategy to address the new reality

“The whole of aviation is at yet another pivotal moment of disruption. We have choices to leverage the downturn into an opportune time to restructure, rejuvenate, and revitalise our business. International Airport Review's, *Rebuilding Airports* programme is an insightful look into how CVG is accelerating the future business of airports into today's reality.”

BRIAN COBB, Chief Innovation Officer, Cincinnati/Northern Kentucky International Airport

6 MAY



Achieving operational excellence in your airport and meeting rising passenger numbers with existing resources

“Rebuilding Canada's airports will involve delivering the very best value to our customers and our communities at a time of great financial pressure. Fort McMurray International Airport's approach has always been to strike the right balance between investing in key areas, finding savings in others, while never compromise the health and safety of employees and customers. This is reflected in our enterprise-wide commitment to operational excellence, which touches on all aspects of our organisation – culture, systems and technology, processes and work practices.”

RJ STEENSTRA President and CEO, **Fort McMurray International Airport**

6 MAY

